



JOB DESCRIPTION

IT Business Analyst, Technology Platforms Team

The Villgro technology platforms team is looking for an IT Business Analyst, a professional with experience in both information technology and business analysis. The applicant will serve as the liaison between the Villgro internal stakeholder teams and development partners, while also supporting the implementation and upgrade of software platforms and resources. The ideal candidate for this position is detail-oriented and highly innovative. He or she will also be responsible for translating business needs to IT solutions, and vice versa, with current programs, projects and initiatives in mind.

Location: Remote/Chennai

Roles and Responsibilities -

Support the Villgro Technology Program by performing the following tasks

- Understand and quickly get on board on the current tech strategy of Villgro and fully understand the needs and future growth
- Partner with tech team and creators to ensure each project's needs are met and resolved successfully, on time and within budget
- Assume responsibility for project tasks and ensure they are completed in a timely fashion
- Evaluate and test our software ensuring that it meets all defined user requirements
- Compile and distribute reports on application development and deployment
- Design and execute user testing procedures, extract data from test runs, log test results and follow up to closure the issues reported during UAT. Provide actionable insights based on the user test runs and results
- Gathering and processing feedback from all users
- Support the Villgro technology team in routine tasks such as website updates, coordination with the development partners of routine changes in the tech systems, review of data updates in our internal portfolio management system

The Ideal candidate-

- Bachelor's Degree in Software Development, Computer Engineering, Project Management or related field
- 2+ years' experience in a business analyst's position related to information technology
- 3+ years' experience in technology development and deployment
- Experience with PHP, MySQL, Wordpress.
- Has a background of working in the software development/ maintenance environment and is aware of all the processes and phases of the SDLC
- Is proficient in MS Excel/Google Sheets and MS Word
- Possesses excellent attention to detail and a strong work ethic, excellent communication skills
- Has strong analytical and organizational skills, and is comfortable working across different data sets
- Good to have skills are
 - Experience with technology product management
 - Experience with AWS

Duration of contract: 6 months, and may be extended depending on the performance and the workload post the first 6 months

Preferred Start Date: Immediate

Stipend: INR 50,000